

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Application No.:

09/816,678

Confirmation No.

5205

Filing Date:

March 22, 2001

Inventors:

Guinta et al.

Title:

COMPUTER-AIDED METHODS

AND APPARATUS FOR ASSESSING AN ORGANIZATIONAL PROCESS

OR SYSTEM

Examiner:

Boyce, Andre D.

Art Unit:

3623

Atty. Dkt. No:

5078-02500

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8

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INFORMATION DISCLOSURE STATEMENT

MS: Amendment

Commissioner for Patents

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Sir:

It is respectfully requested that this Information Disclosure Statement be entered and the documents listed on attached Form PTO-1449 (citation numbers D16-D19) be considered by the Examiner and made of record. Copies of listed documents D16-D19 are enclosed for the convenience of the Examiner.

Please incorporate this Information Disclosure Statement into the electronic Information Disclosure Statement filed on the same date. A fee authorization was included in the electronic Information Disclosure Statement to cover the Information Disclosure Statement fee. Should any additional fees be required, the Commissioner is authorized to charge said fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit

Respectfully submitted,

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ust 16,2005

Account No. 50-1505/5078-02500/EBM.

Date:

Form PTO-1449 (modified)
Est of Patents and Publications

For Applicant's Information Disclosure Statement

(Use several sheets if necessary)

ATTY. DOCKET NO.: 5078-02500

APPLICANT: Guinta et al.

FILING DATE: March 22, 2001

SERIAL NO.: 09/816,678

CONFIRMATION NO.: 5205

ART UNIT: 3623

OTHER ART

OTHERAN		
EXAM. INITIALS	CITE. NO.	OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)
	AA	American Society for Quality Control, "Malcomb Baldrige National Quality Award," 1993 Award Criteria, Booklet Item No. T997; 42 pages.
	AB	Mark R. Edwards, Ph.D., "INSIGHT PROFILES User's Guide," 1990, TEAMS Booklet; 55 pages.
	AC	International Search Report on International Application No. PCT/US95/15930 mailed March 5, 1996; 1 page

EXAMINER:	:
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DATE CONSIDERED:

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent owner.